

The Town has launched a new marketing campaign, **Right call. Right response.** to help you to understand who to contact in different situations.

This brochure explains when to call emergency services, Police or the Town's Community Safety Officers – ensuring urgent matters receive immediate attention and the right support is provided every time.

Emergencies or situations where lives are at risk should always be reported by calling 000.

For non-urgent Police matters, residents and business owners should contact 131 444.

For local issues such as parking concerns, animal matters and littering, residents and business owners can contact the Town's Community Safety Officers on 9285 4300.

The Town's Community Safety Officers play a vital role in the community, responding quickly to everyday issues and helping maintain safe, well-managed neighbourhoods.

By directing calls to the appropriate service, it helps to reduce pressure on emergency lines, whilst ensuring residents and business owners receive timely and effective assistance.

Please refer to our quick reference guide inside on who to call.

Town of Claremont

308 Stirling Highway, Claremont 6010

P: 9285 4300

E: toc@claremont.wa.gov.au

claremont.wa.gov.au



TOWN of CLAREMONT

Right call. Right response.

Your guide for who to contact



Community Safety: 9285 4300

- Abandoned vehicle
- Animal control/dog attacks
- Animal registration
- Footpath obstruction
- Graffiti management
- Littering
- Lost pets
- Parking
- Street trading
- Unauthorised signage
- Verge compliance

WA Police Force: 131 444

- Anti-social behaviour
- Assault
- Bomb threat
- Burglary
- Criminal damage
- Driving complaint/crash
- Drug use/paraphernalia
- Indecent/obscene behavior
- Stealing/shoplifting
- Street/park drinking
- Suspicious behaviour
- Suspicious items
- Threats
- Trespassing
- Weapons possession

Emergencies: 000

- Fire
- Life or property threatened
- Serious road crash or crime
- Serious/life threatening injuries

